News Release



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Supporting Small Businesses Impacted by COVID-19

Entergy Texas Creates Resource Hub for Small Businesses Affected by Pandemic

THE WOODLANDS, Texas – To help small businesses, Entergy Texas has created a hub of resources to connect owners to information, tools and opportunities that could help during the COVID-19 pandemic.

"Small businesses are the backbone of the communities we serve," said Steve Pilgrim, director of business and economic development for Entergy Texas. "During these challenging times, we hope these resources are helpful for small businesses impacted by the pandemic. Southeast Texas has weathered many storms, and together, we'll weather this one too."

The hub provides information on the federal Coronavirus Aid, Relief and Economic Security (CARES) Act. It also includes COVID-19 resources from state and regional partners. These resources are at entergy.com/covid-19/txsmbiz/.

Businesses applying for financial help available through the CARES Act must provide a copy of

their most recent utility bill. A copy can be found by logging into myAccount online. If you don't have an

account, register at entergytexas.com and click on myAccount.

If you have trouble registering, need your account number or need more help, call 1-800-

ENTERGY (1-800-368-3749).

Now more than ever, bad actors are leveraging the COVID-19 pandemic to create even more

chaos. Small businesses and residential customers alike should remain vigilant for phishing campaigns or

callers that may be trying to trick them. If they have questions about their account, they call 1-800-

ENTERGY or visit myAccount online.

Entergy Texas, Inc. provides electricity to approximately 461,000 customers in 27 counties.

Entergy Corporation is an integrated energy company engaged primarily in electric power production

and retail distribution operations. Entergy owns and operates power plants with approximately 30,000

megawatts of electric generating capacity, including nearly 9,000 megawatts of nuclear power. Entergy

delivers electricity to 2.9 million utility customers in Arkansas, Louisiana, Mississippi and Texas.

Entergy has annual revenues of approximately \$11 billion and more than 13,000 employees.

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