

MEDIATION TRAINING

Provided by the
Dispute Resolution Center of Jefferson County

Applications
Now Being
Accepted



2019 MEDIATION COURSE SCHEDULE

ORIENTATION PROGRAM:

Tuesday, April 23, 2019, 5:30 p.m. – 8:30 p.m.

TRAINING DATES:

Friday, April 26, 2019, Saturday, April 27, 2019
and Friday, May 3, 2019,
8:00 a.m. to 6:00 p.m.

Observing a mediation and conducting a mediation through the DRC are additional requirements for completing the course

TRAINING SITE:

Jefferson County AgriLife Auditorium
Courthouse Annex 1 Building
1225 Pearl Street, Second Floor
Beaumont, Tx

COST:

\$50 - with commitment to volunteer with the DRC once every 3 months for the first year

\$500 - without commitment to volunteer

Cost covers refreshments and training materials

Attendance at orientation and each session of the training course is mandatory.

WHAT TRAINEES HAVE TO SAY:

“The communication and negotiation skills I’ve gain from this course will benefit me professionally and personally.”

“I am a much better negotiator as a result of this course. I recommend it to anyone interested in improving their communication skills.”

“What a great learning experience! I look forward to volunteering with this dynamic organization and serve our community as a mediator.”

This curriculum meets requirements set forth in the Texas Alternative Dispute Resolution Procedures Act, Title VII Texas Civil Practice and Remedies Code § 154 for qualification of mediators in Texas.

A commitment to volunteer with the Dispute Resolution Center is required for an applicant to be considered for inclusion in this course.

Training topics include:

- Mediation Model
- ADR Legislation
- Communication Skills
- Negotiation Strategies
- Ethics



**Call today for a Mediation Training Packet:
Dispute Resolution Center of Jefferson County**

Jefferson County Courthouse - Annex 1
215 Franklin, Suite 131 A
Beaumont, Texas 77701
Phone: (409) 835-8747

Email: khawthorn@co.jefferson.tx.us

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Saturday, April 27, 2019, 8 a.m. — 6 p.m.

Weekend Two

Friday, May 3, 2019, 8 a.m. — 6 p.m.

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INTERESTED?

CALL TODAY FOR A MEDIATION
TRAINING APPLICATION PACKET :



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WHAT IS MEDIATION?

Mediation is a problem-solving negotiation process in which people in dispute meet with trained mediators. Mediators are neutral third parties who help disputants reach their own mutually accepted solution to the conflict. The goal in mediation is for parties to find a realistic, lasting agreement that will eliminate the need for litigation.

What kind of problems can be mediated?

Mediation is a flexible process that is useful for solving a variety of complaints. Common issues can include, but are not limited to:

- Merchant/Consumer
- Landlord/Tenant
- Employer/Employee
- Personal Injury
- Insurance
- Real Estate
- Neighbors
- Business
- Debts

Most cases are referred to the Dispute Resolution Center by local attorneys, law enforcement agencies, and other governmental entities. Cases can also be ordered to mediation by a presiding Judge.

Is mediation binding? The mediation process is non-binding. If no agreement is reached during mediation, mediators have no authority to impose a decision or make a ruling and parties retain all rights to litigation. The outcome of mediation is only binding if the parties enter into a written agreement.

WHO ARE MEDIATORS?

Mediators affiliated with the Dispute Resolution Center (DRC) are professionals from the community who meet requirements set forth by the Texas Legislature to be eligible to mediate in Texas. In order to qualify to mediate, one must complete a basic mediation training program consisting of 40 hours of intensive classroom training and participatory activities in the mediation process, conflict management skills, negotiation strategy, and problem-solving skills. The DRC actively recruits and maintains a wide variety of professionals in its roster of volunteer mediators.

Is this a volunteer program? Yes. The DRC is Jefferson County's mediation program and it is supported by our on-going training practicum and mediator volunteer program. Each year, DRC mediators conduct hundreds of mediation sessions providing citizens with a quick, cost-effective, non-adversarial alternative to litigation or jury trial. In many cases, mediation saves time, energy, and money for the individuals involved in a dispute, as well as the county government, and the community.

Mediation is a challenging volunteer experience and not everyone is suited for the task. In addition to completing the 40 hour training, mediators must possess an innate concern for helping others, along with patience, empathy, and impartiality. Coupled with mediation training, this practicum can greatly enhance negotiation skills and professional career development.

MEDIATION TRAINING

This 40 hour course meets requirements of the Texas Alternative Dispute Resolution Procedures Act, Title VII Texas Civil Practice & Remedies Code § 154 for qualification of mediators in Texas.

Training Program Includes: Intensive classroom training, observation, and co-mediation. This step-by-step course provides you with "how-to" information in an action-packed, interactive training format. Designed to develop life-long, career-boosting skills, the curriculum addresses such topics as :

- *Mediation Model*
- *ADR Legislation*
- *Communication Skills*
- *Negotiation Strategies*
- *Agreement Writing*
- *Ethics*

The DRC training experience is enhanced by a practicum offered to individuals willing to volunteer at the DRC following satisfactory completion of training. The ability to mediate cases following classroom instruction strengthens skills taught in the course.

What is the cost?

Course fees are:

\$50 with commitment to volunteer mediate with the DRC once every 3 months for the first year
\$500 without commitment to volunteer

What else is important to know? This training program meets all voluntary standards put forth by the Texas Mediator Credentialing Association and the Texas Mediation Trainers Roundtable.



DISPUTE RESOLUTION CENTER OF JEFFERSON COUNTY

MEDIATOR APPLICATION

Name: _____ Birthdate: _____

Sex: M F

Mail Address

City

State

Zip

Home phone: _____ Work phone: _____

E-mail: _____ Cell Phone: _____

Employer: _____ Job Title: _____

Educational Background: _____

Please list any previous experience with mediation or mediation training: _____

Organizations/Clubs of which you are a member: _____

State your reasons for wanting to be a mediator: _____

List other volunteer activities: _____

Please list any foreign languages you can speak fluently: _____

How did you learn about this program? _____

In addition to classroom training, observing a mediation and conducting a mediation through the DRC are requirements for completing this course. Will you be available to attend all portions of the mediation training course: YES NO

This course is designed for those interested in volunteering with the DRC. Are you willing to serve as a Volunteer Mediator with the Dispute Resolution Center? YES NO

Please return completed form to:

DISPUTE RESOLUTION CENTER OF JEFFERSON COUNTY
215 FRANKLIN, SUITE 131A
BEAUMONT, TX 77701
PHONE: (409) 835-8747
FAX: (409) 784-5811