

# MEDIATION TRAINING

Provided by the  
**Dispute Resolution Center of Jefferson County**

Applications  
Now Being  
Accepted

## 2011 MEDIATION COURSE SCHEDULE

### ORIENTATION PROGRAM:

Monday, September 12, 5:30-7:30 pm

### TRAINING DATES:

September 17, 18 and October 1, 2  
8:00 a.m. to 5:30 p.m.

### TRAINING SITE:

Jefferson County AgriLife Auditorium  
Courthouse Annex 1 Building  
1225 Pearl Street, Second Floor  
Beaumont, Tx

### COST

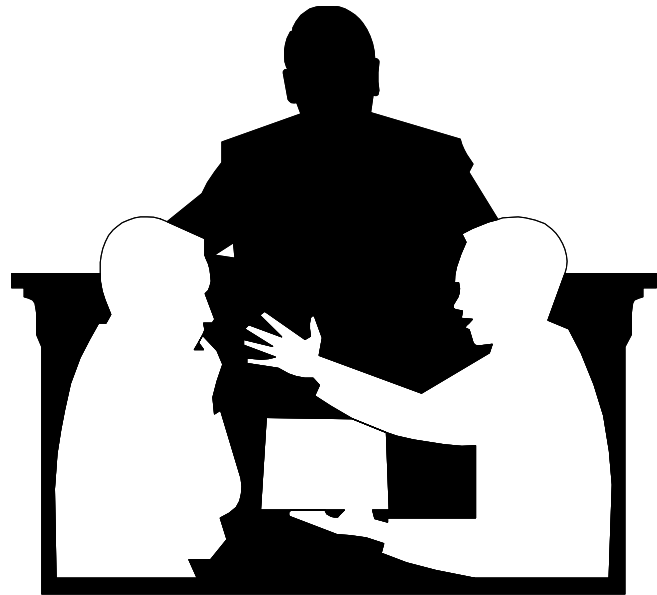
\$50 - with commitment to volunteer with the  
DRC once every 3 months for the first year

\$500 - without commitment to volunteer

*Cost covers refreshments and training materials*

Attendance at orientation and  
each session of the training  
course is mandatory.

*Class size is limited.*



### WHAT TRAINEES HAVE TO SAY:

"Positive support throughout the course; quality, professional training program."

"Great training! Good balance of classroom vs. applied practice"

"I am a much better negotiator as a result of this course. I highly  
recommend it to anyone who wants to improve their communication skills."

"What a great learning experience! I look forward to volunteering with this  
dynamic organization. Being a mediator is a great way to serve our community."

This 40 hour curriculum meets requirements set forth in the Texas  
Alternative Dispute Resolution Procedures Act, Title VII Texas Civil  
Practice and Remedies Code § 154 for qualification of mediators in  
Texas. A commitment to volunteer with the Center is required for an  
applicant to be considered for inclusion in this course.

### Training topics include:

- Mediation Model
- ADR Legislation
- Communication Skills
- Negotiation Strategies
- Ethics



### Call today for a Mediation Training Packet:

Dispute Resolution Center of Jefferson County  
Jefferson County Courthouse - Annex 1  
215 Franklin, Suite 131 A  
Beaumont, Texas 77701  
Phone: (409) 835-8747  
Email: khawthorn@co.jefferson.tx.us

## 2011 MEDIATION COURSE SCHEDULE

### ORIENTATION PROGRAM:

Monday, September 12, 5:30-7:30 pm  
Jefferson County AgriLife Auditorium  
Courthouse Annex 1 Building  
1225 Pearl Street, Second Floor  
Beaumont, Tx

### TRAINING DATES:

#### Weekend One

Saturday, September 17, 8am-5:30pm  
Sunday, September 18, 8am-5:30pm

#### Weekend Two

Saturday, October 1, 8am-5:30pm  
Sunday, October 2, 8am-5:30pm

### TRAINING SITE:

Jefferson County AgriLife Auditorium  
Courthouse Annex 1 Building  
1225 Pearl Street, Second Floor  
Beaumont, Tx

### COST

\$50 - with commitment to volunteer with the  
DRC once every 3 months for the first year

\$500 - without commitment to volunteer

*Cost covers refreshments and training materials*

Attendance at orientation and  
each session of the training  
course is mandatory.  
*Class size is limited.*

What trainees  
have to say:

*"Positive support throughout the  
course; a high quality, professional  
training program."*

*"Great training. There is a good  
balance of classroom teaching vs.  
applied practice."*

*"I am a much better negotiator as  
a result of this course. I highly  
recommend it to anyone who  
wants to improve their  
communication skills."*

*"What a great learning experience!  
I look forward to volunteering with  
this dynamic organization. Being  
a mediator is a great way to serve  
our community."*

## INTERESTED?

CALL TODAY FOR A MEDIATION  
TRAINING APPLICATION PACKET :



Dispute Resolution Center of Jefferson County

Jefferson County Courthouse - Annex 1  
215 Franklin, Suite 131A  
Beaumont, TX 77701

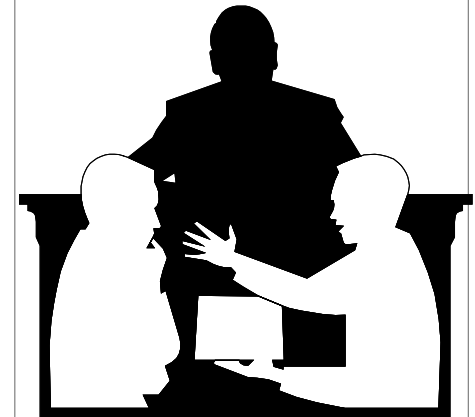
Phone: 409-835-8747

Fax: 409-784-5811

e-mail: khawthorn@co.jefferson.tx.us

# MEDIATION TRAINING

Provided by the  
Dispute Resolution Center  
of Jefferson County



Applications  
Now Being  
Accepted

## WHAT IS MEDIATION?

Mediation is a problem-solving negotiation process in which people in dispute meet with trained mediators. Mediators are neutral third parties who help disputants reach their own mutually accepted solution to the problem. The goal in mediation is for parties to find a realistic, lasting agreement that will eliminate the need for litigation.

### What kind of problems can be mediated?

Mediation is a flexible process that is useful for solving a variety of complaints. Common issues can include, but are not limited to:

- Merchant/Consumer
- Landlord/Tenant
- Employer/Employee
- Personal Injury
- Families/Friends
- Insurance
- Real Estate
- Neighbors
- Business
- Debts

Most cases are referred to the Dispute Resolution Center by local attorneys, law enforcement agencies, and other governmental entities. Cases can also be ordered to mediation by a presiding Judge.

**Is mediation binding?** The mediation process is non-binding. If no agreement is reached during mediation, mediators have no authority to impose a decision or make a ruling and parties retain all rights to litigation. The outcome of mediation is only binding if the parties enter into a written agreement.

## WHO ARE MEDIATORS?

Mediators affiliated with the Dispute Resolution Center (DRC) are professionals from the community who meet requirements set forth by the Texas Legislature to be eligible to mediate in Texas. In order to qualify to mediate, one must complete a basic mediation training program consisting of 40 hours of intensive classroom training in the mediation process, conflict management skill, negotiation strategy, and problem-solving skills. The DRC actively recruits and maintains a wide variety of professionals in its mediator pool.

**Is this a volunteer program?** Yes. The DRC is Jefferson County's mediation program and it is supported by our on-going training practicum and mediator volunteer program. Each year, DRC mediators conduct hundreds of mediation sessions that provide citizens with a quick, cost-effective, non-adversarial alternative to litigation or jury trial. In many cases, mediation saves time, energy, and money for the individuals involved in a dispute, as well as the county government, and the community.

Mediation is a challenging volunteer experience and not everyone is suited for the task. In addition to completing the 40 hour training, mediators must possess an innate concern for helping others, along with patience, empathy, and impartiality. Coupled with mediation training, this practicum can greatly enhance negotiation skills and professional career development.

## MEDIATION TRAINING

This 40 hour course meets requirements of the Texas Alternative Dispute Resolution Procedures Act, Title VII Texas Civil Practice & Remedies Code § 154 for qualification of mediators in Texas. Approved for MCLE and Social Work CEUs.

**Training Program Includes:** Intensive classroom training, observation, and co-mediation. This step-by-step course provides you with "how-to" information in an action-packed, interactive format. Designed to develop life-long, career-boosting skills, the curriculum addresses such topics as :

- *Mediation Model*
- *ADR Legislation*
- *Communication Skills*
- *Negotiation Strategies*
- *Agreement Writing*
- *Ethics*

The DRC training experience is enhanced by a practicum offered to individuals willing to volunteer at the DRC following satisfactory completion of training. The ability to mediate cases following classroom instruction strengthens skills taught in the course.

### What is the cost?

Current course fees are:

**\$50** with commitment to volunteer mediate with the DRC once every 3 months for the first year  
**\$500** without commitment to volunteer

**What else is important to know?** This training program meets all voluntary standards put forth by the Texas Mediator Credentialing Association and the Texas Mediation Trainers Roundtable.